Policy Title | Web Accessibility Policy Statement
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Issue Date | January 12, 2016
Effective Date | January 12, 2016
Last Updated | NA
Responsible Office | Vice President for Operations and Chief Information Officer/Chief Budget Officer
Contact Information | See Section 6

1. **Policy Statement**

The creation and dissemination of knowledge and information is a defining characteristic of universities. As such Kennesaw State University (KSU or the University) is committed to ensuring that official Web content and other electronic information associated with University administration, services, courses, or instruction programs and activities conform to widely accepted Web accessibility standards. KSU's goal is to provide effortless access for students, faculty, staff, and visitors to web-based content by maintaining as a minimum standard the guidelines set forth in the University System of Georgia’s Web Accessibility Guidelines.

2. **Background**

Federal law Section 508 Subsection 1194.22 of the Rehabilitation Act and the Board of Regents (BOR) of the University System of Georgia (USG) Web Accessibility Guidelines require that all web content meet the federal government’s accessibility guidelines. As such, KSU complies with USG guidelines.

3. **Scope**

This policy statement affects KSU employees, students, and third parties, which includes but is not limited to guests, vendors, contractors, and University retirees and alumni.

4. **Exclusions or Exceptions**

There are no exclusions. Individual/personal Web pages published by students, employees, or non-university organizations that are hosted by the University but do not convey or communicate University-related business are strongly encouraged to adopt the University's policy and standards.

5. **Definitions and Acronyms**

None.
6. **Policy Information**

University accessibility assistance is provided by several offices as noted below. Staff in these offices work to accommodate requests for access or assistance with access as soon as possible in order to either accommodate the request or identify an effective alternative for the requestor.

<table>
<thead>
<tr>
<th>Request for</th>
<th>Office</th>
<th>Contact Number</th>
<th>Contact Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Student Support Services</td>
<td>Student Disability Services</td>
<td>(470) 578-2666</td>
<td><a href="mailto:studentdisability@kennesaw.edu">studentdisability@kennesaw.edu</a></td>
</tr>
<tr>
<td>Student Technology Assistance</td>
<td>University Information Technology Services</td>
<td>(470) 578-3555</td>
<td><a href="mailto:studenthelpdesk@kennesaw.edu">studenthelpdesk@kennesaw.edu</a></td>
</tr>
<tr>
<td>Faculty Assistance</td>
<td>Distance Learning Center</td>
<td>(470) 578-7550</td>
<td><a href="mailto:distancelearning@kennesaw.edu">distancelearning@kennesaw.edu</a></td>
</tr>
<tr>
<td>Employee Disability Assistance</td>
<td>Human Resources Benefits Manager</td>
<td>(470) 578-6030</td>
<td><a href="mailto:benefits@kennesaw.edu">benefits@kennesaw.edu</a> or <a href="mailto:hr@kennesaw.edu">hr@kennesaw.edu</a></td>
</tr>
<tr>
<td>Employee Technology Assistance</td>
<td>University Information Technology Services</td>
<td>(470) 578-6999</td>
<td><a href="mailto:service@kennesaw.edu">service@kennesaw.edu</a></td>
</tr>
<tr>
<td>Third Party Technology Assistance</td>
<td>University Information Technology Services</td>
<td>(470) 578-6999</td>
<td><a href="mailto:service@kennesaw.edu">service@kennesaw.edu</a></td>
</tr>
</tbody>
</table>

7. **Policies/Regulations Associated with this Policy**

   a. [Section 508 Subsection 1194.22 of the Rehabilitation Act](#)
   b. [University System of Georgia Web Accessibility Guidelines](#)

8. **Procedures Associated with this Policy**

   a. [Student Disability Services](#) Accommodations
   b. [Course Development and Review](#)

9. **Forms Associated with this Policy**

   a. None

10. **Violations**

    Failure to comply with requirements described in Section 508 Subsection 1194.22 of the Rehabilitation Act and the University System of Georgia Web Accessibility Guidelines could result in complaints or litigation. Complaints of this nature are handled by the University Division of Legal Affairs.

11. **Review Schedule**

    This policy is reviewed annually by the Office of the Vice President for Operations and Chief Information Officer/Chief Business Officer in collaboration with the Office of the Provost and the Division of Student Affairs.